

Job Title: Hot Tub Delivery & Service Tech

Company: Rapid Spa

Location: Rapid City, SD

Job Type: Full-time

We are seeking a motivated and reliable individual to join our team as a Delivery and Showroom Assistant. In this role, you will be responsible for a variety of tasks, including hot tub deliveries, water quality services, furniture delivery, showroom maintenance, and assisting customers. If you enjoy working in a dynamic environment and are committed to providing exceptional customer service, this position might be a perfect fit for you.

Responsibilities:

1. Hot Tub Deliveries: Safely transport and deliver hot tubs to customer locations, ensuring proper handling and installation.
2. Water Quality Services: Perform drain and refill procedures, start-ups, and winterizations for hot tubs, ensuring optimal water quality and functionality.
3. Furniture Delivery: Assist with furniture deliveries, including loading and unloading items from delivery vehicles and ensuring their safe placement at customer locations.
4. Showroom Maintenance: Help maintain the cleanliness and organization of the showroom, ensuring a welcoming and attractive environment for customers.
5. Customer Assistance: Provide support to customers by answering their questions, offering product information, and addressing any concerns in a courteous and professional manner.
6. Freight Handling: Assist in unloading and organizing incoming freight shipments, ensuring accuracy and efficiency.

Qualifications:

- High school diploma or equivalent.
- Valid driver's license with a clean driving record.
- Previous experience in delivery and customer service roles preferred.
- Ability to lift heavy objects and perform physical tasks associated with the job.
- Strong organizational skills and attention to detail.
- Excellent interpersonal and communication skills.
- Ability to work independently and as part of a team.

- Basic knowledge of hot tubs and water quality maintenance is a plus.

Note: This job description outlines the primary duties and qualifications of the position but is not an exhaustive list of responsibilities. Other tasks may be assigned as needed.

To apply for this position, please submit your resume and a brief cover letter to [contact email]. We appreciate all applications, but only selected candidates will be contacted for an interview.